

How to view a copy of a member dental identification (ID) card

What happens if a new Humana member needs to pick up a prescription or visit the dentist's office and hasn't yet received a member ID card?

Members will have access to view and print their dental ID cards via the website or mobile app within 10 working days of enrollment.

Here's how:

- Go to [Humana.com](https://www.humana.com) and log in/register for MyHumana
- Click "Access your ID Card" under **Tools & forms** in the lower right of your MyHumana home page or in the page's footer under **Tools & Resources**.
- A new window will appear with links to the ID Card or Proof of Coverage.
- Print if desired.

If your company contact hasn't received a group number and/or an employee is not yet "active" in Humana's system, the employee should inform the provider about the change in carriers, and ask to delay billing. An employee who is required to pay for services up-front can submit a detailed receipt from the provider to Humana for possible coverage consideration. Call Customer Care at 1-866-4ASSIST (1-866-427-7478) for more information.

The screenshot displays the MyHumana website interface. At the top, the MyHumana logo is on the left, and navigation links for Member Support, Español, Account & Settings, and Sign out are on the right. Below the logo, there are tabs for Coverage, Claims & Spending, Get Healthy, and Earn Rewards. A personalized welcome message for Theresa is shown, including her Silver status and 2,306 Vitality Points. A Communication Center is visible in the top right. The main content area is titled 'Your active coverage' and includes sections for Medical, Dental, Pharmacy, and Vision. Below this, there are sections for Spending accounts, Find a doctor, and Tools & forms. In the Tools & forms section, 'Access your ID Card' is highlighted with a yellow circle and a black arrow. The footer contains a grid of links under the heading 'Humana', with 'Access your ID Card' also highlighted in the 'Tools & Resources' column.